Curriculum Vitae

Notarization. I have read the following and certify that this *curriculum vitae* is a current and accurate statement of my professional record.

Signature Lisa Rickard, AuD, CCC-A

Personal Information

Rickard, Lisa R UID #111642847 1552 Hugo Circle, Silver Spring, MD 20906 <u>lrickard@umd.edu</u>

Academic Appointment

Assistant Clinical Professor

Professional Experience

University of Maryland, College Park

Clinic and Classroom Teaching

- Employed progressive clinical education methods to promote critical thinking, collaborative learning, and independent decision making in doctor of audiology students.
- Provided evidence-based, person-centered diagnostic and rehabilitative audiology services to patients across the lifespan.
- Developed protocol for initiation of central auditory processing diagnostic evaluations at UMD Hearing and Speech Clinic.
- Designed and delivered graduate-level student clinician seminars on clinical and professional topics.
- Redesigned and taught undergraduate class on clinical procedures and methods.

• Taught graduate-level class in counseling in communication disorders.

Outreach

- Initiated audiology graduate student participation in the Geriatric Assessment Interdisciplinary Team (GAIT) project. The GAIT project introduces graduate and professional health and social science students to comprehensive geriatric assessment and the fundamentals of interprofessional collaboration through both didactic and clinical sessions.
- Established connection with the Center for Interprofessional Education at the University of Maryland Medical School. Audiology and SLP graduate students from the University of Maryland College Park campus participated in the annual Student IPE Day at UMMC from 2017-2020.
- Facilitated participation of doctor of audiology students in the University of Maryland Baltimore Aging in Place Program in West Baltimore. Students from multiple allied health disciplines participate in a real-world setting at Mount Clare House--a residential

Date 01/2022

9/2010-present

9/2010-present

high rise for low-income medically underserved individuals--with a goal of increasing interprofessional collaboration and outreach to meet the needs of residents in this senior housing community.

- Involved doctor of audiology students in The President's Clinic at UMMC, a weekly interprofessional clinic attended by students representing medicine, dentistry, pharmacy, social work, nursing, nutrition and pediatrics. Students engage in problem-solving on behalf of patients and families and collaborate in care and service delivery.
- Developed a partnership between UMD Department of Hearing and Speech Sciences, several hearing aid manufacturers, and the Jewish Social Services Agency in Rockville, MD to provide hearing aids for Holocaust Survivors. To date over 150 Survivors have been fit with hearing aids.
- Advanced existing relationships with local adult-living communities. Services include a hearing assistive technology center, provision of one-on-one and group counseling regarding optimal use of amplification and communication repair strategies, and delivery of a student-led five-part series on Living with Hearing Loss.

University of Massachusetts, Amherst

7/2006-8/2010

Clinical Educator/Audiologist

- Provided clinical instruction to doctor of audiology students.
- Provided evidence-based diagnostic and rehabilitative services to patients across the lifespan.
- Proposed a tinnitus assessment and management protocol to add to current clinic services and marketed these services to local healthcare providers.
- Planned and coordinated a multi-professional tinnitus education seminar for individuals interested in learning about how to manage their tinnitus. Professionals from otolaryngology, psychology, and audiology were represented. Marketed the event to the general public, current clinic patients, and other healthcare professionals in the community.
- Developed and conducted weekly graduate-level student clinician seminars on diagnostic procedures and professional issues.
- Created clinic marketing materials such as brochures, newsletters, website content.
- Conducted outreach activities such as "lunch and learn" to promote the Center to local healthcare providers and community organizations.
- Guest lectured to graduate and undergraduate students on topics related to patient-centered care and effective clinician-patient interaction.

Educational Background

| Doctor of Audiology University of Florida, Gainesville, FL, USA | 6/2010 |
|--|--------|
| Master of Science Audiology Hahnemann University, Philadelphia, PA, USA | 6/1986 |
| Bachelor of Science Communication Disorders Pennsylvania State University, State College, PA, USA | 3/1981 |

Certificates

| Graduate-Level Certificate: Management of Online/Distance Education University of Maryland University College, College Park, MD | 2014 |
|---|--------------|
| Continuing Education | |
| Central Auditory Processing Disorders (CAPD) 2019 ASHA Online Conference | 2019 |
| American Speech Language Hearing Association Convention Philadelphia, PA | 2016 |
| Fifth Biennial Audiology Teaching Conference "The Art and Science of Clinical Teaching: Classroom to Clinic" University of Pittsburgh | 2013 |
| American Speech Language Hearing Association Convention Atlanta, GA | 2012 |
| Maintenance of state licensure in Audiology and Certificate of Clinical Competence in Audiology from the American Speech Language Hearing Association (ASHA) by Obtaining at least 30 hours of continuing education every three-year cycle | 1986-present |

Professional Certifications, Licenses, Memberships

Certificate of Clinical Competence American Speech Language Hearing Association (ASHA)

Maryland State Licensure in Audiology

American Speech Language Hearing Association (member)

Publications

Rickard, L. (2017). The ICF: Person-Centered Care for Clinical Decision Making. *Audiology Connections*, <u>http://asha.org/aud</u>

| Courses Taught | Number of Semesters | Average Enrollment |
|----------------|---------------------|--------------------|
| HESP 649A | 21 | 8 |

Clinical practicum-audiology

| HESP 615 Counseling in Communication Disorders | 4 | 20 |
|---|----|----|
| HESP 417 Principles and Methods in Speech Pathology/Audiology | 10 | 45 |
| HESP 416 Principles and Methods in Audiology | 4 | 10 |
| HESP 499 Independent Study | 1 | 1 |
| HESP 386 Experiential Learning | 1 | 1 |

Service at University of Maryland

| HESP Student Emergency Fund Committee-chair | 2021-present |
|--|--------------|
| HESP Graduation Committee-chair | 2012-2017 |
| HESP Graduation Committee-member | 2018-2019 |
| HESP Teaching/Awards Committee | 2011-present |
| HESP Merit Review Committee | 2014 |
| BSOS Dean's Task Force on Distance Education and MOOCS | 2013 |
| HESP Tenure-track and Clinical Faculty Search Committees-member (Four separate searches) | 2014-present |

Outside Committees

| Person Centered Outcomes Research Institute (PCORI) Cycle 2 research reviewer- Treatment Options for Age-Related Hearing Loss | 2019 |
|--|-----------|
| Interprofessional Education Subgroup of the University System of Maryland Healthcare Workforce Working Group (member) Group charged by Dr. Jay Perman, president of UMB, to outline the challenges and opportunities for scaling and coordinating IPE within/across the entire University System of Maryland. | 2017-2018 |
| ASHA Working Group on AuD Student Readiness (Chair) | 2017-2018 |
| American Speech Language Hearing Association Ad hoc Committee on Audiology Education (member) | 2015-2016 |
| Council for Clinical Certification (CFCC) American Speech Language Hearing Association (member) | 2014-2016 |

Reviewing Activities

| Chapter Reviews | 2017 |
|---|---------------|
| Robb, M.P. (pre-publication) A Guide to Communication Sciences and Disorders, | Third Edition |
| San Diego: Plural Publishing. | |
| Chapters: | |
| Communication Disorders and the Professions Augmentative and Alternative Communication Hearing Disorders Auditory Rehabilitation | |
| Subject Matter Expert/Reviewer ASHA Portal Page on Documentation in Audiology | 2016 |
| Presentations/Webinars | |
| The Impact of Hearing Loss on Senior Living Residents' Cognitive Burden and Quality of Life | 2/2021 |
| The Impact of Aging, Hearing Loss and Cognitive Burden on Health Literacy in Older Adults | 9/2020 |